



Safety Ambassadors

It is the responsibility of the Safety Ambassador to do the following:

- **Provide guidance and counsel to all CYGHA participants before they enter the facility and relay the usage instructions of the facility, CYGHA protocols, OWHA protocols, and Provincial Health guidelines. Remind all participants to review the CYGHA COVID documents before leaving their home**
- **Follow the direction of the Town staff and if there is a conflict report back to Patty Albert info@cygha.com and/or Steve Dempsey coach@cygha.com**
- **Confirm that all visitors (players, coaches/staff, and any possible parents/guardians; parent/guardian access will depend on the protocols for the particular Town that the ice session is in) have self-screened, filled out the CYGHA COVID-19 Screening Tool (eWaiver) online within the past 24 hours and not earlier and have received electronic notification of having passed**
- **The Safety Ambassador(SA) has to ensure that all participants have passed the CYGHA COVID-19 Screening Tool by physically seeing a rating of 'PASSED' on their individual phones or via a printed paper copy. The Safety Ambassador needs to bring a photocopy of the QR Code and have it with them at each session so that any participants can scan the code to get access to the CYGHA COVID-19 Screening Tool if needed**
- **The Safety Ambassador(SA) must bring a printed or online record of the list of players for each session. The SA must check to make sure that anyone trying to access the facility is either on that list, is the parent/spectator for the person on that list, or is a**

coach/trainer for that session

- **The SA must ensure that all participants wear a properly fitted and secured non-medical face mask with ties or ear loops at all times when in the facility, and make sure that the mask covers the nose and mouth at all times(players and coaches do not have to wear a mask while on the ice)**
- **The Safety Ambassador is to arrive at least 30 minutes before the start of the session. Participants are only allowed to enter the facility at the 30 minute mark. No entry is allowed before that time. The Safety Ambassador must go inside and identify themselves to the Town front desk staff before allowing anyone to enter the facility. The SA must remain indoors once participants have started to enter as the SA is to make sure that everyone uses the Town hand sanitizer once they enter the facility**
- **The SA stays till everyone leaves from that session. All participants must leave within 25 minutes of the end of the session. The SA encourages all participants to limit the time that they spend in the arena in order to minimize the possible COVID exposure**
- **The SA must ensure that only one person enters for each player unless there is an exception (exception - if a coach or trainer has a player on the ice, that player can have another parent/guardian in the stands as the coach or trainer can not be available to help their daughter if there was an issue)**
- **The SA must ensure that parents/guardians stay inside the arena on the bench seating during the session unless they have to do one of the following: leave to help with the tying/removal of skates, help with the use of the washroom, or use the washroom themselves. The SA needs to remind the spectators that they must stay physically distant (two meters) inside the arena at all times and remain in the stands as much as possible. The SA must ensure that no one is staying in the lobby or hallways**
- **The SA should position themselves in the arena so that they are in the lobby and can see the entrance door, the seated stands**

area, and the hallway leading to the dressing rooms to make sure that all participants are following the CYGHA protocols while also being able to assist anyone trying to access the facility

- The SA reminds coaches, players, and trainers that they must enter and exit the facility from the main entrance. The SA reminds these groups that they enter the arena ice surface through the bench/bench door closest to their dressing room
- The SA ensures that at no time are any participants to cross paths with other groups in the facility
- The SA works with the trainers and coaches to ensure the following: make sure that players are staying physically distant in the dressing rooms, parents leave the dressing room once their daughter is ready so that other parents can enter, that the dressing room occupancy does not exceed 12 people as much as possible, that players are allowed to wait in the arena in the bench area with a coach (if the dressing room area is exceeding 12) once the zamboni is on the ice and the other group has vacated the ice/bench area
- Observe safety rules, signage, and procedures established by CYGHA Executive and the Town (Town protocols vary from Town to Town, it is the responsibility of the Safety Ambassador to know these DIFFERENT protocols thoroughly)
- Oversee the number of people entering the facility and ensure that at NO point do we go above the facility occupancy (please see the facility occupancy document for more details)
- Ensuring players/staff (and any parents/guardians/spectators that are entering) have their own masks and enough water for the entire session. There is access to water filling stations if needed but the CYGHA would prefer that all participants bring their own water bottle already filled and properly labelled with their name so that there is no confusion
- Be safety-conscious in all activities. Self screen and fill out the online CYGHA COVID-19 Screening Tool before each time using the

facility

- **Report as soon as possible any accident, injury, unsafe condition, abusive behaviour or threat to personal security to the visitors to the CYGHA COVID Response team contacts, Patty Albert info@cygha.com and/or Steve Dempsey coach@cygha.com**
- **If the group is participating in off-ice warm up this must be done outside while practicing physical distancing of at least 2 metres apart at all times. Ensure that exiting and entering the facility follows the traffic flow guidelines for the facility and the CYGHA**
- **Practice proper handwashing and hand sanitization on a regular basis**
- **Bring and wear a properly fitted and secured non-medical face mask with ties or ear loops at all times when in the facility, and make sure that the mask covers the nose and mouth at all times. They must wash their hands or use hand sanitizer before touching their masks to remove them or to put them back on**
- **Properly use and care for all personal protective equipment provided by the CYGHA or the Town**
- **Attend daily debriefing meetings (online whenever possible) to go through any concerns/highlights and make the necessary adjustments to the COVID-19/Return to Play safety protocols**